

## Service Agreement

- 1. Once the dumpster rental is delivered to the Customer, the dumpster is in sole possession and control of the Customer. The Customer is responsible for maintaining cleanliness and safety of the dumpster until the dumpster is retrieved by The Dumpster Bandit.
- 2. The Customer will hold harmless, protect, and indemnify The Dumpster Bandit and its employees from and against liability, including, but not limited to claims, lawsuits, customer negligence, and personal or property injury while the Customer has possession of the dumpster rental.
- 3. The Customer is responsible for the placement of the dumpster. The Customer is responsible for proper preparation of the ground, driveway, street where the dumpster will be placed. The Customer shall pay special attention to and is responsible for damage to underground items, above ground items, structural integrity, soft ground, improperly prepped ground, utilities & utility wires, wells, septic fields, sprinkler systems, trees, structures, lawns & landscaping, driveways, sidewalks & curbs. The Dumpster Bandit is not liable for and disclaims any property damage relating to the placement of the dumpster rental.
- 4. Do not overload or overfill the dumpster. The Customer is responsible for overloading fees, overfilling fees, and return fees due to misuse of the dumpster. In some instances, and at The Dumpster Bandit's discretion, a customer will be responsible for unloading overloaded and overfilled dumpsters, incurring additional fees. The Dumpster Bandit shall responsibly, safely, and legally haul dumpsters.
- 5. Once the dumpster rental is placed by The Dumpster Bandit in accordance with the Customer's specification for placement, the dumpster shall not be moved. If the dumpster rental needs placement elsewhere, a return fee will be charged to the Customer and The Dumpster Bandit will return to move the dumpster. The Dumpster Bandit is the only entity allowed to move its dumpsters.
- 6. The Customer is responsible for what items go in the dumpster. The Dumpster Bandit strictly forbids items such as car batteries, hazardous waste, Freon and appliances containing Freon, biohazardous waste, medical waste, chemicals, liquids of any kind (whether contained or not), paints/lacquer, adhesives, tires, hot water heaters, regular kitchen trash, animal carcasses, etc. Should the Customer load such items, The Dumpster Bandit, at its own discretion will dump the load onsite and reloading of items will be at the Customer's expense/responsibility.

- 7. The Customer is responsible for disclosing the contents of the load/dumpster. Failure of the Customer to disclose heavy contents can result in The Dumpster Bandit dumping the load onsite and the Customer holding responsibility and added expense to haul heavy items loads properly.
- 8. Customers are responsible for abiding by applicable laws, ordinances, regulations and rules by governments and municipalities. Customers are responsible for securing proper permits, if needed. The Customer will protect, hold harmless and indemnify The Dumpster Bandit against lawsuits, claims, and other liability relating to a Customer's negligence/violation of these items.
- 9. On the day of dumpster pick up, Customers are responsible for accessibility to the dumpster. Accessibility to the dumpster shall be barrier and obstruction free for The Dumpster Bandit. The Customer will incur additional fees should the dumpster be inaccessible for pick up.